

# **VOLUNTEER ROLE DESCRIPTION:**

## **Care Home Volunteer Driver**

### Why get involved with the Royal British Legion (RBL)?

You don't need to be a Legion member or have links to the Armed Forces community to volunteer with RBL. You'll be joining the UK's leading Armed Forces charity, the heart of a national network that supports our Armed Forces community through thick and thin – and helping ensure their unique contribution is never forgotten.

#### How will I make a difference as a Care Home Volunteer Driver volunteer?

In this role you will be supporting the Legion's mission through contributing to the smooth operation of the Poppy Home's functions by supporting residents to and from activities and events.

#### What would I be doing as a Care Home Volunteer Driver volunteer?

- Escorting residents on approved trips.
- Building relationships with residents when transporting them to activities and appointments.
- Escorting residents to and from appointments and activities in the community, such as hairdressing appointment and health appointments. Please note that this can only happen if accompanied by a member of staff.

#### What skills and experience would I need, or could I develop?

- Sufficiently fit to drive (inform the Legion about any issue that may affect your driving ability). (Be aware of medicine impact on ability to drive and notify the manager of medication taking)
- Have a full and clean driving licence.
- If you are driving an RBL minibus then additional training and competency assessments are required as part of this role.
- Able to communicate clearly with staff and residents.
- Enthusiastic and friendly.
- Caring, patient, with a sensitive manner and have a non-judgemental approach.
- Understanding of and empathising with needs of older people, with the ability to observe and identify areas of concern.
- Able to give a regular weekly commitment of time.

#### What is NOT part of the role?

- Using your own personal vehicle for transporting residents or staff.
- Going out unaccompanied, ie without a member of RBL staff to support a resident.



#### What support will be available to me?

- An initial 2-day induction, followed by annual refresher training.
- A designated person to discuss your volunteering with.
- As part of your induction, you will be accompanied by a member of staff to become familiar with the vehicle.
- You will be supplied with a copy of the RBL's Driving Policy for you to comply with.
- Training and opportunities for further development.
- A handbook to support your volunteering.
- Day to day support from a member of the team.
- A volunteer agreement that outlines both our expectations of you as well as what you can expect from us.

| Where:             | Volunteer role to be carried out in the home and the community.  |
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| Time commitment:   | A regular weekly commitment of time, which will be agreed with your volunteer manager.   |
| Training/Resources | Induction.<br>Annual in-house training courses.  |
| Expenses           | Reasonable out-of-pocket costs agreed in advance will be reimbursed.   |
| Extra Information  | The minimum age for Poppy Home volunteer Driver is 25 years old.<br>Two* satisfactory references and a criminal record (DBS) check are required.<br>* <i>If you are already a Legion volunteer, we will only require one reference,</i><br><i>from your Legion contact.</i><br>A check that you have a valid driver's license. |

In order to comply with charity regulations, we reserve the right to carry out additional screening if we consider it appropriate to do so.

#### What are the benefits for me?

- Be part of a committed and friendly team.
- Excellent socialising opportunities.
- Develop and learn new skills in a care environment.
- Excellent CV building opportunity.
- The opportunity to make a difference to the Armed Forces community.

RBL values and behaviours - does the following describe you?

- A desire to provide great support in all that you do.
- Enjoy and thrive in working in teams and with others.
- Committed to being the best you can and to learn and develop new and existing skills.
- An encourager, eager to share your knowledge and experience to help others.
- Passionate about supporting the Armed Forces community and honouring their contribution.

This role is purely voluntary, and this arrangement is not meant to be a legally binding one, or an employment contract