

# The Royal British Legion Poppy Lottery Terms and Conditions

## The Royal British Legion License Details

Licensed by the Gambling Commission: [www.gamblingcommission.gov.uk](http://www.gamblingcommission.gov.uk)

**Non-remote license no:** 000-004294-N-102943

**Remote license no:** 000-004294-R-104539

**Charity No:** 219279

**Promoter:** the Royal British Legion, 199 Borough High St, London, SE1 1AA

**Responsible Person:** Holly Seabrook, Head of Supporter Development and Engagement.

**Charity:** the Royal British Legion

## Transparency Information:

- 1) All winning entries are selected by a computerised random number generator.
- 2) There are 400 prizes available to win in each Poppy Lottery draw: 1 x £2,000, 1 x £200, 2 x £100, 6 x £50, 10 x £20, 200 x £10, 180 x £5
- 3) In 2022 the average odds of winning a prize in the Poppy Lottery were 1 in 343.
- 4) For the year of 2022, for Poppy Lottery and Poppy Raffle:
  - a) 5.76% of proceeds was spent on prizes
  - b) 2.00% of the proceeds was spent on expenses related to promoting and running the lottery and raffle
  - c) 92.24% of the proceeds was applied directly to the purposes of the society (the charitable cause).
  - d) The total proceeds of all tickets sold was £6,585,411.

## Responsible Gambling

The Legion is committed to Responsible Gambling. For information on how to Gamble Responsibly or how you can self-exclude from all our gambling products visit

**[www.britishlegion.org.uk/get-involved/ways-to-give/raffles-lotteries/gambling-support](http://www.britishlegion.org.uk/get-involved/ways-to-give/raffles-lotteries/gambling-support)** or give Supporter Care a call on **0333 011 4500**

If you feel you have a problem with gambling, visit **[www.begambleaware.co.uk](http://www.begambleaware.co.uk)** or call GamCare Helpline on **0808 8020 133**

## Terms and Conditions

1. Purchase of entries to the Poppy Lottery must be from the Promoter, in accordance with the terms under which it promotes its lotteries.
2. Entries will not be sold to or by any person in a street, unless sold from a kiosk or on the

doorstep.

3. Underage gambling is an offence and legally players must be aged 16 or over to enter lotteries. It is an offence for lottery entries to be sold to a person under 16 years of age. However, the rules for this lottery require entrants to be over the age of 18. Any entrants found to be underage will forfeit the right to any prize and will have any monies paid in relation to the lottery returned to them.

4. The Promoter reserves the right to use the data provided by entrants to verify against publicly available data sources that they are over the age of 18.

5. Entrants must provide accurate entry information, including name, personal address and inform the Promoter of any changes to these details as soon as they arise.

6. Residents of England, Scotland and Wales (Great Britain) are permitted to enter. Those residing outside Great Britain, in Northern Ireland, the Channel Islands, the Isle of Man and overseas, are not permitted to enter.

7. Select employees of The Royal British Legion and those employed by their appointed External Lottery Manager are not permitted to enter.

8. Entrants agree to the Promoter's use of the information they provide in accordance with the current data protection regulations.

9. The cost of each entry is £1. More than one entry per week may be purchased and payment must be made in advance by one of the methods permitted, subject to the below controls.

10. Extra entries may be purchased from the Promoter for any one weekly draw at £1 each, subject to the below controls.

11. The Royal British Legion is committed to operating a socially responsible lottery and as such will need to verify with entrants purchasing more than 10 weekly entries or more than 60 additional entries for any single weekly draw.

12. Payments can be made by Direct Debit, Postal Cheque, Postal Order or by Mastercard or Visa. CAF cheques may not be used to purchase entries. No payments by Credit Card are allowed.

13. If a Direct Debit payment fails, we will write to you to let you know and re-attempt to take payment at a later date specified within the letter. We will re-attempt to take your Direct Debit payment twice before cancelling your subscription and writing to confirm this.

14. Entries can be purchased online at [www.poppylottery.org.uk](http://www.poppylottery.org.uk) or over the phone by calling the Poppy Lottery Helpline on 01249 280016 or by returning an application form to: The Royal British Legion Poppy Lottery, Bumpers Way, Bumpers Farm, Chippenham, SN14 6NG

15. The Promoter will conduct the Poppy Lottery draw every Friday (or on the next working day if this falls on a public holiday). The draw will be conducted by computer operated random number generator.

16. The Poppy Lottery draw weekly prizes are: £2,000, £200, 2 x £100, 6 x £50, 10 x £20, 200 x £10, 180 x £5.

17. Every 3 months (January, April, July and September), one weekly draw becomes a Big Quarterly Draw with a bigger prize fund: £20,000, £5,000, £1,000, 2 x £500, 5 x £50, 45 x £25, 200 x £10, 145 x £5

18. Extra entries for the Quarterly Draws may be purchased online at <https://www.poppyrafflevip.org.uk/>

19. Prize cheques are sent within 28 working days of a draw to the name and address of the registered owners of all the winning entries.

20. Any prize cheques not banked by the recipient within 6 months of the date of issue will be cancelled and the value retained by the charity as a donation.

21. The only prize alternatives are those stated by the Promoter. No interest is payable on prizes and the Promoter is not responsible for any delay in bank payments.

22. From time to time the volume and/or value of prizes may increase.

23. No liability is accepted for loss, damage or disappointment in relation to non-cash prizes. Non-cash prizes may also vary slightly from the image/description shown.

24. A list of the winning prize numbers with the winner's title, surname and town/county of residence is published on the Poppy Lottery website.

25. Entrants accept that they may be required to have their photograph taken should they win a prize for possible inclusion on our website and in lottery marketing materials.

26. No liability is accepted for the loss, theft or delayed receipt of any communication sent by post.

27. The Promoter may (without giving any reason or notice) decline to accept an application, cancel an existing subscription, or terminate or suspend the lottery scheme. Providing that entrants have complied with the terms and conditions of the Lottery, such cancellation will not affect their prior purchase of lottery entries nor their rights as a holder of such lottery entries.

28. Lottery entry payments will be held in a specific bank account and advance payments for future draws identified so that should the lottery be cancelled, entrants may be refunded payments for future draws. These funds are not protected in the event of insolvency

29. The Promoter's decisions made according to the Terms and Conditions shall, once made, be final and binding.

30. If you have an enquiry or a complaint about Poppy Lottery, please call the Poppy Lottery Helpline on 01249280016 or email [enquiries@thepoppylottery.org.uk](mailto:enquiries@thepoppylottery.org.uk).

**BeGambleAware.org**<sup>®</sup>

If you feel you have a problem with gambling, visit [www.begambleaware.org](http://www.begambleaware.org)  
or call the National Gambling Helpline on 0808 8020 133