

## The Royal British Legion Raffle Terms and Conditions

### The Royal British Legion License Details

Licensed by the Gambling Commission: [www.gamblingcommission.gov.uk](http://www.gamblingcommission.gov.uk)

**Non-remote licence no:** 000-004294-N-102943

**Remote licence no:** 000-004294-R-104539

**Charity No:** 219279

**Promoter:** the Royal British Legion, 199 Borough High St, London, SE1 1AA

**Responsible Person:** Holly Marchant, Head of Supporter Development

**Charity:** the Royal British Legion

### Transparency Information:

- 1) All winning entries are selected by a computerised random number generator.
- 2) There are 400 prizes available to win in each quarterly Poppy Raffle Draw; 1 x £20,000, 1 x £5,000, 1 x £1,000, 2 x £500, 5 x £50, 45 x £25, 200 x £10, 145 x £5
- 3) In 2024 the average odds of winning a prize were 1 in 988.
- 4) For the year of 2024, for our Poppy Raffle:
  - a) 8.50% of the proceeds was spent on prizes
  - b) 0.70% of the proceeds spent on expenses related to promoting and running the lottery/raffle
  - c) 90.80% of the proceeds applied directly to the purposes of the society (the charitable cause)
  - d) The total proceeds of all tickets sold was £1,581,495

Responsible Gambling The Legion is committed to Responsible Gambling. For information on how to Gamble Responsibly or how you can self-exclude from all our gambling products visit [rbl.org.uk/gamblingsupport](http://rbl.org.uk/gamblingsupport) or give Supporter Care a call on **0345 845 1945**

If you feel you have a problem with gambling, visit **[www.gambleaware.org](http://www.gambleaware.org)** or call GamCare Helpline on **0808 8020 133**

### POPPY RAFFLE TERMS & CONDITIONS

1. Participation in Poppy Raffles costs £1 per entry.
2. Proceeds from raffles support the Royal British Legion.
3. In order to promote responsible gambling, a maximum of 20 raffle entries may be bought by a new raffle player (44 tickets for previous players). Any requests to purchase entries above these limits may be considered at the discretion of the Promoter. Please telephone 0345 845 1945 or email [supportercare@britishlegion.org.uk](mailto:supportercare@britishlegion.org.uk) and provide us with your telephone number so that we can contact you.
4. Entrants must provide accurate entry information, including name, personal address and inform the Promoter of any changes to these details as soon as they arise.
5. Residents of England, Scotland and Wales (Great Britain) are permitted to enter. Those residing outside Great Britain, in the Channel Islands, the Isle of Man and overseas, are not permitted to enter. In Northern Ireland, entries can be bought by *invitation only* from the Royal British Legion and cannot be sold on. Online entry is open to residents of Great Britain only.
6. Underage gambling is an offence and legally players must be aged 16 or over to enter lotteries or raffles. It is an offence for lottery or raffle entries to be sold to a person under 16 years of age, however, the rules for this lottery (raffle) require entrants to be over the age of 18. Any entrants found

to be underage will forfeit the right to any prize and will have any monies paid in relation to the raffles returned to them.

7. The Promoter reserves the right to use the data provided by entrants to verify against publicly available data sources that they are over the age of 18.

8. Select employees of the Royal British Legion and those employed by their External Lottery Managers are not permitted to enter.

9. Ticket payments can be made by postal cheque or by Mastercard or Visa. CAF cheques or vouchers may not be used to purchase tickets. Payment via credit card is not allowed.

10. Raffle entries must be purchased by the published closing date. Late entries will be transferred to the next raffle.

11. The draw will take place on the published draw date. Winning entries will be randomly selected using a computerised random number generator.

12. There are four draws available during the year. The next two draws are on 19<sup>th</sup> September (Summer Draw) and 9<sup>th</sup> January (Winter Draw). The prizes are £20,000, £5,000, £1,000, 2 x £500, 5 x £50, 45 x £25, 200 x £10, 145 x £5.

13. The prize images used on our website and marketing materials are for illustrative purpose only. The prizes shown are suggestions of what the winner might like to purchase with their winnings.

14. The winners of the £20,000, £5,000 and £1,000 prizes will be notified by phone or email, where a phone number or email address has been provided. If we do not have a phone number or email, the top three winners will be notified by post. All other winners will be contacted by post. All prizes will be issued by cheque and will be sent via post to the winners within 28 working days of the draw date.

15. The only prize alternatives are those stated by the Promoter. No interest is payable on prizes and the Promoter is not responsible for any delay in bank payments

16. A list of the winner's names, and post towns will be posted on our website: [www.britishlegion.org.uk/raffle](http://www.britishlegion.org.uk/raffle). To request a winner's list by post, please send a stamped, self-addressed envelope to "Winners List", Poppy Raffle, PO Box 975, Aylesford, Kent ME20 7XG.

17. Entrants agree to the RBL's use of the information they provide in accordance with the current data protection regulations.

18. Entrants accept that they may be required to have their photograph taken should they win a prize for possible inclusion on our website and in Raffle marketing materials.

19. No liability is accepted for the loss, theft or delayed receipt of any communication sent by post.

20. Any prize cheques not banked by the recipient within 6 months of the date of issue will be cancelled and the value retained by the charity as a donation.

21. Raffle ticket payments received in advance of a draw can be identified within the charity's bank account as such, so that should a draw be cancelled, entrants may be refunded. These funds are not protected in the event of insolvency.

22. The Promoter's decisions made according to the rules shall, once made be final and binding.

23. If you have an enquiry or a complaint about our raffles, please call **0345 845 1945** or email [supportercare@britishlegion.org.uk](mailto:supportercare@britishlegion.org.uk). Our Complaints Procedure is available on our website or can be provided by post on request.

## POPPY RAFFLE SUBSCRIPTION TERMS & CONDITIONS

1) Purchase of entries to the Royal British Legion's Raffles must be from the Promoter, in accordance with the terms under which it promotes its lotteries.

2) Entries will not be sold to or by any person in a street, unless sold from a kiosk or on the doorstep.

3) Underage gambling is an offence and legally players must be aged 16 or over to enter lotteries or raffles. It is an offence for lottery or raffle entries to any person under 16 years of age, however the rules of this lottery (raffle) require entrants to be over the age of 18. Any entrants found to be

underage will forfeit the right to any prize and will have any monies paid in relation to the raffles returned to them.

4) The Promoter reserves the right to use the data provided by entrants to verify against publicly available data sources that they are over the age of 18.

5) Entrants must provide accurate entry information, including name, personal address and inform the Promoter of any changes to these details as soon as they arise.

6) Residents of England, Scotland and Wales (Great Britain) are permitted to enter. Those residing outside Great Britain, in Northern Ireland, the Channel Islands, the Isle of Man and overseas, are not permitted to enter.

7) Select employees of the Royal British Legion and those employed by their External Lottery Managers are not permitted to enter.

8) Entrants agree to the Promoter's use of the information they provide in accordance with the current data protection regulations.

9) The cost of each entry is £1. More than one entry may be purchased, and payment must be made in advance of the draw date by one of the methods permitted, subject to the controls stated below.

10) The Royal British Legion is committed to operating a socially responsible lottery and as such will need to verify with customers purchases of more than 50 entries at £50.00 per quarterly draw.

11) Subscriptions can be made by continuous debit card authority using Mastercard or Visa.

12) Entries can be purchased online at [www.britishlegion.org.uk/raffle](http://www.britishlegion.org.uk/raffle) or over the phone by calling the Raffles Helpline on 01628 822 223 or by returning an application form to: Raffle Subscriptions, the Royal British Legion, PO Box 1127, Maidenhead SL6 3LN.

13) The subscription is for 4 draws that the Promoter operates per year. The draws take place on a Friday (or on the next working day if this falls on a public holiday) in January, March, July and September. The dates of the draws each year will be confirmed in writing to participants and a payment schedule will be provided to entrants when they first subscribe. The draw will be conducted by computer operated random number generator.

14) Entries from subscribers are automatically included in the 4 draws providing that payments have been successfully received. There are four draws available during the year. The next two draws are on 19<sup>th</sup> September (Summer Draw) and 9<sup>th</sup> January (Winter Draw). The prizes are £20,000, £5,000, £1,000, 2 x £500, 5 x £50, 45 x £25, 200 x £10, 145 x £5.

15) There are no alternatives to the prizes unless the Promoter states otherwise.

16) The winners of the £20,000, £5,000 and £1,000 prizes will be notified by phone or email, where a phone number or email address has been provided. If we do not have a phone number or email, the top three winners will be notified by post. All other winners will be contacted by post. Prize cheques are sent within 28 working days of a draw to the name and address of the registered owners of all the winning entries.

17) Any prize cheques not banked by the recipient within 6 months of the date of issue will be cancelled and the value retained by the charity as a donation.

18) No interest is payable on prizes and the Promoter is not responsible for any delay in bank payments.

19) From time to time the volume and/or value of prizes may increase.

20) No liability is accepted for loss, damage or disappointment in relation to non-cash prizes. Non-cash prizes may also vary slightly from the image/description shown.

21) A list of the winning prize numbers with names and town/county of residence for the top 5 prizes is published on the Royal British Legion's website [www.britishlegion.org.uk/raffle](http://www.britishlegion.org.uk/raffle).

22) Entrants accept that they may be required to have their photograph taken should they win a prize for possible inclusion on our website and in marketing materials.

23) No liability is accepted for the loss, theft or delayed receipt of any communication sent by post.

24) The Promoter may (without giving any reason or notice) decline to accept an application, cancel an existing subscription, or terminate or suspend the raffle subscriptions scheme. Providing entrants have complied with the terms and conditions of the Draw, such cancellation will not affect their prior purchase of entries nor their rights as a holder of such entries.

25) Raffle subscription payments will be held in a specific bank account and advance payments for future draws identified so that should the draw be cancelled; entrants may be refunded payments for those future draws.

26) The Promoter's decisions made according to the Rules shall, once made, be final and binding.

27) If you have an enquiry or a complaint about the Royal British Legion's Raffles, please call the Raffle Helpline on 01628 822 223 or email [raffenquiries@britishlegion.org.uk](mailto:raffenquiries@britishlegion.org.uk). A Complaints Procedure is available on the RBL's website or can be provided by post on request.